

MICRO-SURFACE
FINISHING PRODUCTS INC.

SCRATCH AWAY® Solid Surface Countertop Restoration Kit Instructions

This restoration kit is engineered for spot repairs; removing scratches, scuffs and burn marks from solid surface countertops, ie: Corian, Gibralter, Avonite, etc.

Do not use on laminated, Formica, or wood countertops.

List of Contents:

- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **White (Coarsest)**
- 1, 2" x 2" Color-Coded Scartch Away® Crystal Pad: (2 sided) **Yellow / Green**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: (2 sided) **Peach / Lilac**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: (2 sided) **Lt. Blue / Grey (Finest)**
- 1, 1 oz Bottle of Scratch Away® Micro-Gloss®
- 1, 11" x 12" Re-usable Flannel Cloth

Step 1 - Determine Damage and Starting Point

Read Complete Instructions Before Beginning.

1. Always work up through the pads, going from coarse to fine until you have matched the original finish of the countertop.
2. If the countertop is satin, gloss or high gloss and only slightly damaged, begin with the finer pads: **Peach** or **Lilac**. If after using the pads, you still have visible scratches, you may have to use the Scratch Away® Micro-Gloss® with a clean flannel and then rub in a circular motion until reaching the desired finish.
3. If the counter has more severe damage begin with the **White** or **Yellow** pads. Refer to the finishing step guidelines below.

Finishing Step Guidelines

Deep Scratch Removal:	White
Matte Finish:	White, Yellow
Satin Finish:	White, Yellow, Green, Peach
Gloss Finish:	White, Yellow, Green, Peach Lilac, Lt. Blue
High Gloss Finish:	White, Yellow, Green, Peach Lilac, Lt. Blue, Grey

Step 2 – Damage Removal

1. Scratch Away® Crystal Pads can be used wet or dry. They perform better when used wet. Begin by working at a 90° angle across the damage. Work in a straight-line pattern, stroking the surface with a back and forth motion. Do not use pads in a circular motion.

2. Keep the pad flat against the counter so the entire pad is making contact with the surface. Use moderate pressure and work thoroughly over the entire area to be repaired until the damage has been completely removed. Check damage removal every 2-3 minutes. Complete removal of damage is necessary to obtain the best finish.
3. Use 100% cotton or flannel cloth for wiping the surface; avoid synthetics and paper towels. These tend to scratch. Make certain to wipe away any debris prior to continuing on with the next pad to avoid contamination scratches.

Step 3 – Surface Restoral

1. Once the original damage is completely removed and the work pattern is running all in the same direction, continue using the same method, but with the next finer pad. Only when no opposite scratches remain should you proceed to the next step. Each time you begin with a new pad, change the stroking pattern direction 90°, ie: (horizontal, then vertical.) IMPORTANT! Check surface for correct finish, make sure the repair area is blending with the existing surface finish. With each new pad, work a slightly larger area (at least 2 inches) from the previous step in order to feather and blend your work to the original finish. Also check the work pattern left to make certain you are consistent.
2. DO NOT SKIP STEPS.
3. Each additional pad should be used for approximately 1-2 minutes per square foot or until the previous work pattern is completely removed. Gloss finishes may require additional time.

Note: Not everyone's idea of a particular finish is the same. Depending on the color and type of solid surface, fewer or more steps may be required in order to achieve the look you want. It is a good idea to check the finish after using each pad before continuing.

When restoral is complete, rinse pads and allow to air dry, and store for future use. Scratch Away® Crystal Pads are re-useable!

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REVIVE
RESTORE &
RENEW!

Scratch Away® Home Care Series



Introducing the Scratch Away® Home Care Series!

The Scratch Away® Home Care Series consists of four easy-to-use kits that your customers will reach for again and again, giving you the opportunity to increase sales and your bottom line!

- **Scratch Away® Sink Restore Kit** will remove surface scratches and damage caused by utensils, pots and pans, non-woven cleaners and steel wool. Damage is removed, not filled in. Leaves sinks with an attractive, uniform finish that holds up much longer than anything on today's market.
- **Scratch Away® Tub and Spa Restore Kit** will restore the original finish by removing scratches, scuffs, discoloration rings and even cigarette burns! Damage is removed, not filled in.
- **Scratch Away® Countertop Restore Kit** removes scratches, scuffs and even burn marks enabling the homeowner to match the original finish of their countertop. This chemical free spot repair kit removes damage once and for all.
- **Chip Away Porcelain Restore Kit** is made to be used for spot repairs on alabaster white appliances. Kit comes with a special fast action two-part epoxy for filling in unsightly chips. Perfect for sink, stoves, and refrigerators. Also works on severe damage to fiberglass and cast acrylics.

PART #3DLTSRK01



Packaged as: 6/12 packs or a master carton of 48 kits. Individual kits come in ready to hang clam shell packaging.

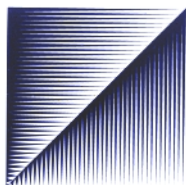
CONTACT:
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PART #3DLCHP01

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Don't Miss This Opportunity!

Scratch Away® is manufactured by Micro-Surface Finishing Products, Inc., a world leader in today's kitchen and bath markets where their products have been used for over thirty years. Micro-Surface is now ready to bring the same technology to the D-I-Y market. This is not just another chemical line of products, but a restore and repair category. You won't find better products to add to your current product line. Each kit has clear instructions and value added components that are washable and reuseable.



MICRO-SURFACE
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SCRATCH AWAY™ Stainless Steel Sink Restoration Kit

This restoration kit is engineered to remove damage caused by knives, tableware, pots and pans, steel wool, or non-woven cleaners, leaving a uniform and attractive finish.

For use on stainless steel sinks only. Do not use on composite sinks.

List of Contents:

- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad (2 sided): **Sea Green(Coarsest) / Dusty Mauve**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad (2 sided): **Silver/Olive**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad (2 sided): **Evergreen/Wine**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad (2 sided): **Med. Blue/Brick**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Raspberry (Finest)**
- 1, 2 oz. Bottle Scratch Away® Micro-Gloss®
- 1, 11" x 12" Re-usable Flannel Cloth

Step 1 - Determine Damage and Starting Point.

Read Complete Instructions Before Beginning.

To prevent staining we recommend wearing gloves.

1. Always work up through the pads, going from coarse to fine until you have matched the original finish of your sink.
2. If your sink has a gloss finish and is only slightly damaged, begin with the finer pads: **Med. Blue, Brick, or Raspberry.**
3. If the sink has more severe damage begin with the **Olive, Silver, Dusty Mauve, or Sea Green** pads.

Refer to the finishing step guidelines below.

Finishing Step Guidelines

Deep Scratch Removal:	Sea Green, Dusty Mauve
Matte Finish:	Sea Green, Dusty Mauve, Silver
Brushed Satin Finish:	Sea Green, Dusty Mauve, Silver, Olive, Evergreen, Wine
Gloss Finish:	Sea Green, Dusty Mauve, Silver, Olive, Evergreen, Wine, Med. Blue, Brick, Raspberry

Step 2 - Damage Removal

1. Begin by determining the extent of damage. Use the range of pads recommended in the above information. Use Scratch Away™ Crystal Pads wet for best results. This will also help keep the surface cool and the pads free of abraded particles. Clean fresh water is an excellent lubricant and coolant. Water may

be sprayed onto the pad's surface, or dip the pads into fresh water occasionally during use. A drop of mild dish detergent can be added to water for lubrication.

2. DO NOT WORK IN A CIRCULAR PATTERN. Use moderate pressure and work using a straight-line pattern, stroking the surface with a back and forth motion. Keep the pad flat against the work area's surface so the entire pad makes contact. Spot work in a localized area is not recommended. Work evenly over the entire sink before going on to the next step. This damage removal step is **CRITICAL!** Unsatisfactory results will occur if left incomplete. After 3-5 minutes, check your progress. If it seems the damage is not being removed at an acceptable rate, begin again using a coarser Scratch Away™ Crystal Pad. In the case of deep scratches the time needed to remove the damage will be longer since more surface area will need to be restored. The scratch pattern should be running in one direction, if not, continue with this same work step.
3. Rinse and then dry the surface completely with the enclosed flannel cloth. Avoid synthetics and paper towels that can scratch.

Step 3 - Surface Restoral

1. Once the original damage is completely removed, continue using the same method, but with the next FINER pad. Use the same amount of pressure for each pad. Pads range from coarse to fine: **Sea Green, Dusty Mauve, Silver, Olive, Evergreen, Wine, Med. Blue, Brick, and Raspberry.**
2. DO NOT SKIP STEPS. Check your work after each step, drying the surface completely with the enclosed flannel cloth before inspecting. Check to see that you are being consistent and that the repair area is blending with the original finish. **Continue working until the previous scratch pattern has been completely removed and/or until you have matched the original finish of your sink.**
3. All grades of stainless steel finish differently. The following are guidelines: For brushed satin finishes, you will stop in the Evergreen to Wine range. For a gloss finish, continue on up to and including the Raspberry pad, and then follow this step with the Scratch Away™ Liquid Polish. Shake the bottle well and then apply a teaspoon of polish onto the enclosed flannel cloth and work into the entire sink's surface briskly. Rinse with water, and dry using flannel cloth.

Step 4 - Maintenance and Cleaning

Using Scratch Away™ Liquid Polish as a cleaner on a regular basis will keep your sink looking its best. For any surface scratches, use the Scratch Away™ Crystal Pads as instructed above.

Note: Rinse thoroughly removing all abraded particles from the flannel cloths and Scratch Away™ Crystal Pads. Dry and store for future use.

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HOW TO ACHIEVE THE BEST FINISH USING MICRO-MESH® Soft Touch Pads

The polishing of surfaces can be very exacting. Success or failure depends on the technician's knowledge of, and his ability to follow, an established sequence.

Pressure Should be Light. Remember the cushioned abrasive cuts with the abrasive crystal tips. The sharp cutting edges are floating on a resilient matrix. Extreme pressure pushes the tips back into the matrix rendering them ineffective and resulting in surface smearing, burning, and possible orange peel and distortion.

KEEP EVERYTHING YOU USE CLEAN. This includes equipment, sandpapers, MICRO-MESH®, and all wiping materials. A minor scratch here or there is not a crisis situation, but picking up a piece of metal or other contaminate from the top of a work area can be a disaster. Watch where you set things down.

Acceptable Cleaning and Maintenance Materials:

- 100 % cotton flannel
- Genuine chamois, not synthetic or imitation
- Biodegradable liquid detergent
- MICRO-MESH® Anti-Static cream
- MICRO-GLOSS® polish and cleaner
- WinBRIGHT Spray plastic cleaner
- Bug Blaster Spray bug remover

Unacceptable Cleaning and Maintenance Materials:

- Paper towels or other paper products
- Shop towels or synthetic fiber fabrics
- Commercial window cleaners
- Any product containing ammonia or solvents or alcohol

Clean the Work Surface between each step, especially in cracks and crevices. Flush surface several times with clean water to remove dust and dirt before touching it with anything. Clean abraded particles from the work piece by rinsing and then dry and inspect.

Inspect the Work Piece between steps with a bright light to ensure you are removing the previous scratch pattern before continuing on.

Keep the Abrasives Clean. Keeping them clean will improve performance and extend life.

To Avoid Scratching the Surface, do not wear watches, rings, or bracelets. Long fingernails should be covered with gloves.

For Superficial and Light Surface Damage, use MICRO-GLOSS® liquid abrasive following the directions on the label of the bottle.

For Deep Damage and Crazing, you will be required to remove the damage firstly with sandpaper and then restore the surface to its original state using MICRO-MESH®. After damage is removed by using sandpaper in a succession of steps from coarse to fine, ie: 120 grit, 220 grit, 400 grit wet/dry, then begin the MICRO-MESH® series with MICRO-MESH® 1500 and proceed through the series to 12000 or until the original surface is matched.

Use a Straight-line Crossing Pattern. Do not use a circular pattern except in the final hand buffing or anti-static operations.

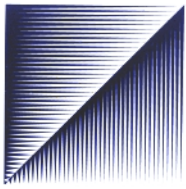
Using MICRO-MESH® with Water and a few drops of detergent will generally result in a less effort having to be used and a slightly better finish. Only use enough water to provide lubricity to the surface, but not so much that poor contact is made with the work piece.

DO NOT wear out one of the meshes by trying to make it do too much work on your first step. If your estimated damage is not readily removed, go immediately to the next coarser mesh. Removing the initial damage with the sandpaper series will take up 85% of the restoral time. The MICRO-MESH series and the buffing procedures will take as little as 15% of the time. **DO NOT** skip steps in either the sandpaper or the MICRO-MESH® series.

Work an area slightly larger with each step to blend. Working one small area on a highly curved section could create flat spots or distortion.

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SCRATCH AWAY® Tub and Spa Restoration Kit Instructions

This restoration kit is engineered for spot repairs; removing scratches, scuffs, and burn marks from acrylic tubs and spas, leaving a renewed, high luster finish.

List of Contents:

- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Green (Coarsest)**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Black**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Dk. Purple**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Teal**
- 1, 2" x 2" Color-Coded Scratch Away® Crystal Pad: **Lt. Purple (Finest)**
- 1, 1 oz. Bottle Scratch Away® Micro-Gloss®
- 1, 11" x 12" Re-usable Flannel Cloth

Step 1 - Determine Damage and Starting Point

Read Complete Instructions Before Beginning.

Deep Scratches or Burn-ins - Begin with the **Green** or **Black** pad.

Minor Scratches or Burn-ins - Begin with the **Black** or **Dk. Purple** pad.

Hairline Scratches & Scuffs - Begin with **Dk. Purple** or **Teal** pad.

Light Scuffs - Begin with the **Lt. Purple** pad.

Step 2 - Damage Removal

1. Begin by determining the extent of damage. Use the range of pads recommended in the above information for the type of damage you have. The Scratch Away® Crystal Pads can be used wet or dry, but best results are obtained if used wet. This will also help keep the surface cool and the pads free of abraded particles. Clean fresh water is an excellent lubricant and coolant. Dip the pads into fresh water occasionally during use. A drop of mild dish detergent can be added to the water for added lubrication.
2. Work in a straight-line pattern, stroking the surface with a back and forth motion. Keep the pad flat against the work area's surface so the entire pad makes contact. **DO NOT USE PADS IN A CIRCULAR MOTION.** Use moderate pressure and work thoroughly over the entire area to be repaired until the damage has been completely removed. Complete removal is necessary to obtain the best finish. After 2-3 minutes, check your progress. If it seems the damage is not being removed at an acceptable rate, begin again using a coarser pad. In the case of deep scratches the time needed to remove the damage will be longer since more material will need to be removed. The scratch pattern should be running in one direction, if not, continue with the same work step. Only when no opposite scratch pattern remains should you proceed to the next step. Rinse and then dry the surface completely with 100% cotton or flannel cloth to remove any debris from the surface prior to continuing on. If the pad becomes loaded, simply rinse debris from the pad using tap water. Scratch Away® Crystal Pads are re-usable!

Step 3 – Surface Restoral

1. Once the original damage is completely removed, continue using the same method, but with the next finer pad. Each time you begin with a new pad, change the stroking pattern direction 90°, from the previous step, ie: (horizontal then vertical.) The scratch pattern should be running in one direction, if not, continue with the same work step. Only when no opposite scratches remain should you proceed to the next step. Use the same amount of pressure for each pad. Pads range from coarse to fine: **Green, Black, Dk. Purple, Teal, and Lt. Purple.** IMPORTANT! Check surface for correct finish, making sure the repair area is blending with the existing surface finish. With each new pad, work a slightly larger area (at least 2 inches) from the previous step in order to feather and blend your work to the original finish. Also check the scratch pattern left to make certain your work is consistent.
2. DO NOT SKIP STEPS. Check your work after each step, drying the surface completely with cotton or flannel cloth before inspecting. Avoid the use of synthetics and paper towels that can scratch the surface.
3. Continue working until the previous scratch pattern has been completely removed and/or until you have matched the original finish of your tub or spa. For a high gloss/mirror finish, continue up to and including the Lt. Purple pad, and then follow by buffing with Scratch Away® Micro-Gloss®. Lightly mist the work surface with clean, fresh water. Work a square foot area at a time. Apply a teaspoon of Micro-Gloss® and buff briskly using clean cotton or flannel cloth until the Micro-Gloss® is completely worked in. Flush the area with clean water, and dry with cotton or flannel cloth.

Step 4 - Maintenance and Cleaning

Using Scratch Away® Micro-Gloss® as a cleaner on a regular basis will keep your tub and spa looking its best. For any surface scratches, use the Scratch Away® Crystal Pads as instructed above.

Note: Rinse thoroughly removing all abraded particles from the flannel and Scratch Away® Crystal Pads. Dry and store for future use. Keep Scratch Away® Micro-Gloss® from freezing temperatures.

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